

Education & Children's Services Scrutiny Sub-Committee

Wednesday 21 October 2015

7.00 pm

Ground Floor Meeting Room G02B - 160 Tooley Street, London SE1 2QH

Membership

Councillor Jasmine Ali (Chair)
Councillor Lisa Rajan (Vice-Chair)
Councillor Sunny Lambe
Councillor James Okosun
Councillor Sandra Rhule
Councillor Charlie Smith
Councillor Kath Whittam
Martin Brecknell
Lynette Murphy-O'Dwyer
Abdul Raheem Musa
George Ogbonna

Reserves

Councillor James Barber
Councillor Catherine Dale
Councillor Renata Hamvas
Councillor Sarah King
Councillor Rebecca Lury

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Contact Julie Timbrell on 020 7525 0514 or email: julie.timbrell@southwark.gov.uk

Members of the committee are summoned to attend this meeting

Eleanor Kelly

Chief Executive

Date: 13 October 2015



Education & Children's Services Scrutiny Sub-Committee

Wednesday 21 October 2015

7.00 pm

Ground Floor Meeting Room G02B - 160 Tooley Street, London SE1 2QH

Order of Business

Item No.	Title	Page No.
	PART A - OPEN BUSINESS	
1.	APOLOGIES	
2.	NOTIFICATION OF ANY ITEMS OF BUSINESS WHICH THE CHAIR DEEMS URGENT	
	In special circumstances, an item of business may be added to an agenda within five clear working days of the meeting.	
3.	DISCLOSURE OF INTERESTS AND DISPENSATIONS	
	Members to declare any interests and dispensations in respect of any item of business to be considered at this meeting.	
4.	MINUTES	
	Minutes of the meeting held on 15 September 2015 are to follow.	
5.	KIDS COMPANY	1 - 8
	A report on recent council work with Kids Company following its demise is attached.	
6.	LOCAL OFFER	9 - 28

Item No.

Title

Page No.

Last administrative year the previous committee considered the changes to SEND provision for children and young people with special needs, and as part of this they scrutinised the Local Offer in some depth. The current committee requested a follow up report on performance and development of the website. Papers are attached.

7. FGM REVIEW

The committee is conducting an on-going review into Female Genital Mutilation (FGM) . This item is to discuss the 'Scrutiny in a Day' event held on 16 September and plan next steps.

8. WORK-PLAN

DISCUSSION OF ANY OTHER OPEN ITEMS AS NOTIFIED AT THE START OF THE MEETING.

PART B - CLOSED BUSINESS

DISCUSSION OF ANY CLOSED ITEMS AS NOTIFIED AT THE START OF THE MEETING AND ACCEPTED BY THE CHAIR AS URGENT.

DISTRIBUTIONLIST201516

Date: 13 October 2015



Education & Children's Services Scrutiny Sub-Committee

MINUTES of the OPEN section of the Education & Children's Services Scrutiny Sub-Committee held on Tuesday 15 September 2015 at 7.00 pm at Ground Floor Meeting Room G01B - 160 Tooley Street, London SE1 2QH

PRESENT: Councillor Jasmine Ali (Chair)
 Councillor Lisa Rajan
 Councillor Sunny Lambe
 Councillor Charlie Smith
 Councillor Kath Whittam
 Lynette Murphy-O'Dwyer
 George Ogbonna

**OTHER MEMBERS
 PRESENT:**

OFFICER Simon Mitchell, Assistant Director
SUPPORT: Julie Timbrell, Scrutiny Project Manager

1. APOLOGIES

1.1 There were apologies for absence from Councillor James Okosun, Councillor Sandra Rhule, Martin Brecknell and Kay Beckwith.

2. NOTIFICATION OF ANY ITEMS OF BUSINESS WHICH THE CHAIR DEEMS URGENT

2.1 There were no urgent items of business.

3. DISCLOSURE OF INTERESTS AND DISPENSATIONS

3.1 There were no disclosures of interests or dispensations.

4. MINUTES

RESOLVED:

That the minutes of the meeting held on 30 June were agreed as a correct record.

VIDEO - OPENING THE MEETING

https://www.youtube.com/watch?v=zqJwifga37A&list=PL_maFEOk7e9jJM6Cjj88m_X68dsWK6jeo

5. DRAFT AUTISM STRATEGY

The chair opened the session by explaining that Peta Smith, lead officer for the strategy, and Jay Stickland, Director, were not able to attend this evening and sent their apologies. The chair said she was grateful that the Assistant Director, Simon Mitchell, had stepped in that but as it was important to hear from the lead officers Jay & Peta would be invited back in December to feedback on the results of the consultation. She then invited the Assistant Director to briefly present the paper circulated, and then invited the committee to ask questions.

The following queries, comments and answers were received:

Members asked about the consultation day and who was booked on, and if an additional Saturday would be considered, or north or south of borough. The Assistant Director said that if more days were needed, they would be added, however the service needed to be mindful of resources, hence only one location in the centre of the borough had been booked as other places in the north and south had been prohibitively expensive.

The committee raised the pivotal time of transition from childhood to adulthood, the move to different services, and the importance of liaising with Further Education.

Members asked if there had been liaison with school SENCO leads as a correct and timely diagnosis is very important, and the Assistant Director agreed that it is important to diagnose early to prevent latter problems and avoid a misdiagnosis for a behaviour problem.

A member commented that the strategy is a little thin on schools and also that she could not see a document that meets the needs of professionals. She asked the Assistant Director if officers will be sending out a questionnaire to professionals. He responded that he did not know if there was a survey for professionals, but there is a dedicated session for professionals to feed into the strategy.

The chair suggested using the services of the Headteachers' Executive to promote the consultation to schools. A member reported that Redriff autism unit had not heard about the consultation, which was a concern.

Members stressed the importance of 'Independent Living', and people with autism being able to access adequate support to live in the community, e.g. services like Keyring and employment support.

A member raised concerns that the strategy focused almost exclusively on data and training frontline staff and much of this training was online.

There was a comment that the document is fairly dry and the consultation also lacked an open question.

A member asked if there will be section on monitoring the implementation of the strategy , and a section on how it will be kept updated. The Assistant Director referred to Statement of Intent, and the member followed up by emphasising the important of measurable targets & outcomes and a continual cycle of refreshment of the strategy aims and content.

There was a comment that that autism is not a mental illness, not a disability, just different. People are not going to get better or worse - but are at risk of becoming isolated, and the strategy would benefit from taking that stance.

Members queried if there was sufficient engagement with parents.

Concern was raised at national figures that show that only 15% of people with an autism diagnosis are in employment, and the importance of achieving a much higher rate in Southwark.

RESOLVED

Cllr Kath Whittam will take the lead in preparing a summery on behalf of the scrutiny committee on the points raised and submitting this to officers.

Officers will be invited back to present on the results of the consultation and next stage in the strategies development.

VIDEO - DRAFT AUTISM STRATEGY

https://www.youtube.com/watch?v=OE6UTi_qGMA&list=PL_maFEOk7e9jJM6Cjj88m_X68dsWK6jeo&index=2

6. WORKPLAN

RESOLVED

The workplan was agreed.

VIDEO - WORKPLAN

https://www.youtube.com/watch?v=-205ywfMU54&list=PL_maFEOk7e9jJM6Cjj88m_X68dsWK6jeo&index=3

https://www.youtube.com/watch?v=xGT-YtIKyzk&index=4&list=PL_maFEOk7e9jJM6Cjj88m_X68dsWK6jeo

CHAIR:

DATED:

Item No.	Classification: Open	Date: 21 October 2015	Meeting Name: Education & Children's Services Scrutiny Sub- Committee
Report title:		Southwark Council's response to the closure of Kids Company	
Ward(s) or groups affected:		All	
From:		David Quirke-Thornton Strategic Director for Children and Adults	

Purpose:

1. At the request of the Chair, to provide the Committee with information on the Council's response to the closure of Kids Company.

Background:

2. Kids Company (officially Keeping Kids Company) was an incorporated and registered charity founded in 1996. The charity operated in London, Liverpool and Bristol.
3. In June 2015, Kids Company reported that they were working with 36,000 children and families, 97% of whom had self-referred, with 600 staff and 11,000 volunteers.¹
4. On 5 August 2015, Kids Company ceased operating and announced that it would begin the process of placing itself into compulsory liquidation. On 20 August 2015, a winding up order was issued by the High Court and the Official Receiver was appointed as the liquidator of the company.

Events leading up to the closure of Kids Company:

5. On 22 May 2015, the Department of Education contacted the Strategic Director in his role as statutory Director of Children's Services (DCS), and a number of other DCSs at other Local Authorities, to advise confidentially that they had been informed that it was possible that Kids Company may cease operating very soon due to financial difficulties. The purpose of the contact was to request that DCSs prepared for that possibility in order to mitigate the impact on children, young people and families receiving services from Kids Company.
6. This information was shared with key officers within the Council's Children's Services, on a need to know basis, in order that arrangements could be prepared. The Lead Member received a confidential briefing.
7. The Safeguarding Lead at Southwark Council made contact with Kids Company and requested that they urgently provide us with the client data (name, date of birth and address) of the children and young people that they were working with in Southwark. This is the normal, confidential, route for such requests. However, Kids Company did not provide the information.

¹ Kids Company, Child Wellbeing Hub Pilot document (June 2015)

8. Southwark Council is entitled to such information due to our duties and powers as a Local Authority with Social Services responsibilities. Kids Company's failure to provide the information significantly impeded the Council's ability to prepare for the possibility of the organisation's closure and to mitigate risk to children and young people.
9. Formal requests for the client data were made on three occasions – once by the Safeguarding Lead and twice by the Strategic Director. Kids Company did not provide the client data and eventually cited “data protection” as the reason for not sharing the information.
10. On 27 May 2015, the Chair of Kids Company informed the Strategic Director that imminent risk of closure had passed as they had secured interim funding and would not now be applying for insolvency. The Strategic Director and Chair of Kids Company agreed to keep in touch. The Strategic Director offered to meet the Chair and/or Kids Company representatives, if helpful, but on condition that the client details of Southwark children and young people be provided to Southwark Council in advance of any meeting.
11. On 2 June 2015, Kids Company sent three documents to the Strategic Director and the DCS at another Local Authority. The documents were 1) an excel spreadsheet listing numbers of “High Clients” by Local Authority, 2) a proposal for a Child Wellbeing Hub pilot and 3) an explanatory note and risk assessment on closure of Kids Company.
12. The “High Clients” spreadsheet reported that Southwark had 2,177 people being supported by Kids Company. No details or breakdown was provided.
13. The proposal for a Child Wellbeing Hub pilot offered to work with 16,250 vulnerable children in a local authority area (16,250 was referred to as the assumed need for children in any given local authority area requiring some significant level of intervention during their lives) for £11 million per annum, for three years.
14. The explanatory note and risk assessment on the closure of Kids Company identified very serious and highly dangerous repercussions. The Strategic Director considered the language used in the document as unjustifiable and offensive. The Strategic Director was very concerned by this document and raised those concerns with the Chair, a Trustee and the Medical Director of Kids Company that same day. Kids Company noted the concerns. The Strategic Director heard nothing further from Kids Company.
15. On 3 August 2015, the Department of Education contacted the Strategic Director and other DCSs and asked that we re-activate our contingency plans for the closure of Kids Company.
16. On 4 August 2015, the Department of Education convened a teleconference between DCSs and Kids Company. The purpose of the teleconference was to agree urgent plans for the highly likely and imminent closure of Kids Company. It was made clear to Kids Company that in order for Local Authorities to make adequate preparations, Kids Company must provide their client data to Local Authorities. The Department of Education provided written guidance to Kids Company on the basis for sharing the information. During this teleconference, Kids Company advised that they were supporting some 3,000 people “without status” (clarified as people who had either not applied for ‘leave to remain’ or had exhausted the process and not been granted

'leave to remain') with housing and subsistence such as food vouchers. Kids Company said that they would not provide the details of these people to Local Authorities, as the Local Authorities would be obliged to share this information with the UK Border Force. The DCSs confirmed that Local Authorities would be obliged to share this information with the UK Border Force and expressed concern for people being supported 'under the radar' with the inherent risks therein. DCSs requested that information on all children, young people and vulnerable adults be shared with Local Authorities to ensure that no vulnerable persons were put at risk of harm.

17. Managers and key staff in Southwark's Children's Services were informed and commenced preparations.
18. The Lead Member, the Leader of the Council, chief officers and the Independent Chair of the Safeguarding Board were briefed.
19. MASH agency partners were briefed and commenced preparations. Southwark's MASH comprises colleagues from across our Children's Services, Adult Services, Housing, Police, Probation, a range of NHS services for physical and mental health, Drug and Alcohol services, Early Help, Family Support, Education, voluntary organisations specialising in domestic abuse and sexual exploitation. The MASH was strengthened for this operation with additional staff, CAMHS professionals, Adult Mental Health and DWP providing benefits advice and urgent support.
20. When a case is processed by MASH, the information and intelligence held by the partner agencies is checked and shared to inform a *shared intelligence view* of the child, young person, family and family connections. This informs decision-making on appropriate next steps to ensure the protection of children, young people and vulnerable adults.
21. As a number of DCSs were away on holiday and the response needed coordination, the Strategic Director was asked to lead the process for Local Government, supported by colleagues from the London Boroughs of Camden and Lambeth. The process that was agreed for London was for Kids Company to provide their client details for people south of the river (said to be the majority caseload) to Southwark and Lambeth MASHs and for people north of the river to Camden MASH. Alternative arrangements were made for Bristol and Liverpool.

Events following the closure of Kids Company:

22. On 6 August 2015, the Strategic Director attended a meeting at Kids Company Head Office with colleagues from Camden and Lambeth, the NHS and Department for Education. There was a lengthy discussion on the sharing of client information and written guidance in hard copy was provided to Kids Company. The meeting concluded with agreement that client information would be shared and the practicalities of the process were agreed.
23. The sharing of information commenced on 7 August 2015 with cases assessed by Kids Company as "high risk" handed over first. These cases were taken directly to MASH and screened by experienced colleagues that same day, working late into the night.
24. The client data shared was basic and brief, in some cases very limited or only partial making follow-up very challenging and time consuming in those cases. There were

also some duplicates in the bundles. However, it is acknowledged that the information was prepared by Kids Company staff at a very difficult time for them personally and that once agreement was reached to share the information with Local Authorities they were very cooperative and sought to be helpful thereafter. It was a considerable task. The efforts of a very small number of Kids Company staff and volunteers undertaking this task at such a difficult time deserves to be acknowledged and appreciated.

25. The process of information sharing continued most evenings throughout August, as Kids Company released the client information in batches, as they processed it internally.
26. The Children's Commissioner for England contacted the Strategic Director on 6 August 2015 to offer advice and assistance. The Children's Commissioner also offered practical support in the form of an independent freephone helpline and email address supported by experienced advisors, that could be used by anyone affected by the closure of Kids Company. These details were shared with Kids Company.
27. On 6 August 2015, the Cabinet Office and London Youth convened a meeting of voluntary sector organisations to facilitate the development of a voluntary sector offer to support children, young people and families affected by the closure of Kids Company. Southwark Council was represented at this meeting. Very swiftly, helpful signposting information was made available on the London Youth website <http://www.londonyouth.org.uk/youth-services-signposting>
28. On 12 August 2015, Southwark Council convened a follow-up meeting with local voluntary organisations working with children and young people to develop a local offer for Southwark children, young people and families affected by the closure of Kids Company. The meeting was attended by local voluntary organisations and a Kids Company representative to help clarify the need and where it was in the borough. A proposal was developed by Southwark Council in partnership with Betwin Road Adventure Playground, Cambridge House, From Boyhood to Manhood Foundation, Groundwork, Hollington Youth Centre / Youth Futures and St Giles Trust. Local MPs were very supportive and lobbied for funding.
29. The Cabinet Office approved £82,500 to support Southwark and the local voluntary sector programme has commenced.
30. The Head of Community Safety at Southwark Council developed a plan for the assessment and management of risk in relation to gangs, as a result of the closure of Kids Company, and discussed it with the Home Office and Cabinet Office.
31. The Strategic Director regularly liaised with the Cabinet Office, the Department for Education, the Association of Directors of Children's Services, the Association of London Directors of Children's Services, London Councils and DCSs in Bristol and Liverpool.
32. Updates were provided to the Lead Member, Leader of the Council, Councillors, chief officers, Council staff, local MPs, and the public. Significant support was provided throughout by the Council's Communications Team.
33. There was intense media interest and the Leader of the Council and Lead Member agreed that several statements and interviews were given to the press. These were carefully considered and based on the need to ensure an accurate and fair picture was being presented to the public.

The former Kids Company clients:

34. In total, Kids Company handed over 1,699 client details to Local Authorities in London.
35. 299 clients were from, or had a connection with, Southwark.
36. 58 clients were adults and these were reviewed by colleagues in Adult Social Care and Adult Mental Health Services. Support, advice and guidance were provided as appropriate.
37. 33 clients were open to Children's Social Care and colleagues already working with these children, young people and families picked these up. The support packages for these 33 clients were reviewed in the light of the closure of the charity and enhanced where deemed appropriate.
38. MASH processed the remaining 208 clients. 35 met the threshold for assessment and were picked up by Children's Social Care. 76 were No Recourse to Public Funds only and were signposted to the No Recourse to Public Funds service. 91 were supported by the Early Help service and have stepped down to on-going support from partner organisations (voluntary sector or schools) or were closed with no further action agreed. [Note: 6 clients yet to be determined as they are actively being assessed, therefore the final outcome of referral numbers are subject to change]
39. The direct impact of the closure of Kids Company in Southwark was limited, as the Council did not refer children or young people to the charity, or commission services from the charity. Kids Company provided open access services in the borough and Alternative Provision (AP) Education to people from all over London and beyond. Southwark Council took a decision in 2012 to only use Ofsted registered AP providers and, as Kids Company was not registered with Ofsted, Southwark Council was not using Kids Company for this provision.

Safeguarding:

40. None of the 299 Southwark cases were escalated to Child Protection.
41. The systematic process undertaken by Southwark's MASH in responding to the closure of Kids Company was compliant with the London Child Protection procedures and the Council's policies and procedures. MASH agencies took action, responding to assessed risk and to safeguard children, young people and vulnerable adults.
42. The Strategic Director commissioned a review of a case that was raised as a concern, for assurance.
43. On 30 July 2015 the Metropolitan Police commenced an investigation into a number of allegations involving Kids Company. The complex case team of the Sexual Offences, Exploitation and Child Abuse Command is undertaking the investigation. In response to child protection allegations, we have held two strategy meetings under the London Child Protection procedures and are due to hold a third strategy meeting on 19/10/15 as part of joint investigations with the Police and other Local Authorities. No further information can be provided to the Committee at this stage due to the on-going investigations. Southwark Council arranged for a helpline to be provided by the NSPCC for anyone affected by the safeguarding allegations and promoted that helpline widely.

Lessons from this experience:

44. Not all of the lessons that follow are directly within the gift of this Committee but in taking the opportunity to scrutinise the response to the closure of Kids Company by Southwark Council the Committee may wish to consider and comment, or not, on some important policy and practice issues affecting children and young people, including children and young people in Southwark.
45. The processes, procedures, practice and above all the team (including MASH partners) at Southwark Council were able to cope with a surge in urgent activity thanks to the dedication of colleagues and good support from operational managers.
46. The wider system was very supportive with generous and practical offers of assistance from Council colleagues, Councillors, local MPs, Community Action Southwark (CAS) and local voluntary organisations, Southwark CCG, the wider NHS, the Association of Directors of Children's Services, the Association of London Directors of Children's Services, the Children's Commissioner for England, the Cabinet Office and the Department of Education.
47. Importantly too there was oversight and challenge from local politicians, chief officers, the Independent Chair of the Safeguarding Boards and Government.
48. Locally, and wider, people are still trying to make sense of what happened and how Kids Company came to close. It will be important for people to have time to digest and process these events and experiences. Colleagues will continue to be sensitive in working with former clients and staff of Kids Company, treating people with dignity and respect, and helping where possible.
49. It is essential that in order to prepare well for, or safely respond to, significant events, such as the closure of a provider organisation working with children, young people or vulnerable adults, that such organisations cooperate fully with Local Authorities and assist them rather than hinder them in contingency planning. Impediments such as failure to provide client details potentially puts at risk the safety and welfare of children, young people and vulnerable adults. 'Data Protection' must never be used as an excuse in such circumstances. Government guidance is clear on this point.
50. Kids Company employed some 600 people and was providing financial support to many clients, including many of their Southwark clients. Sudden closure without provision having been made to mitigate or manage transition had a significant impact on many people. It may be helpful for charities directly providing services to children, young people and vulnerable adults to be required to hold adequate reserves (perhaps a specified % or amount proportionate to the size of the organisation or the assessed risk) or to have some form of underwriting to address these risks.
51. Kids Company was providing services, including therapy, directly to children and young people yet unlike the vast majority of organisations operating in this sector Kids Company was not regulated by Ofsted or the Care Quality Commission. In the best interests of children and young people, this blind spot needs to be addressed and could easily be rectified by regulations being extended to include such provision. An alternative approach would be for Local Authorities to be given powers to register and regulate such provision akin to when Local Authorities had Registration and Inspection (R&I) functions in the past.
52. It is not possible to comment on any lessons arising from the safeguarding aspect at this time. When the Police and safeguarding investigations are concluded, the

Southwark Safeguarding Children's Board and the Southwark Safeguarding Adults Board can consider any lessons arising, as appropriate.

Acknowledgements:

53. The Strategic Director would like to sincerely thank colleagues in Southwark's Children's and Adults Services for their remarkable efforts and professionalism in responding to the closure of Kids Company. The support and priority assistance of colleagues across the Council and MASH partners was very helpful and much appreciated.
54. This event took place during the August holiday period and, when considered against the normal day-to-day activity of the service, this really tested the resilience of the team and our local MASH. Colleagues worked incredibly hard and pulled together to support each other, sustaining a high motivation to mitigate the impact of the closure of the charity for local people, and beyond Southwark, across London.
55. The Strategic Director would like to acknowledge the considerable support and assistance provided by the Cabinet Office and Department of Education in managing the response to the closure of Kids Company.

Background Papers	Held At	Contact
None		

APPENDICES

No.	Title
None	

AUDIT TRAIL

This section must be included in all reports.

Lead Officer	David Quirke-Thornton, Strategic Director for Children and Adults	
Report Author	David Quirke-Thornton, Strategic Director for Children and Adults	
Version	Final	
Dated	12 October 2015	
Key Decision?	No	
CONSULTATION WITH OTHER OFFICERS / DIRECTORATES / CABINET MEMBER		
Officer Title	Comments Sought	Comments Included
Director of Legal Services	No	No
Strategic Director of Finance and Corporate Services	No	No
List other officers here		
Cabinet Member	Yes/No	Yes/No
Date final report sent to Constitutional Team/Community Council/Scrutiny Team	12 October 2015	

Note: Consultation with other officers

If you have not consulted, or sought comments from the director of legal services or the strategic director of finance and corporate services, you must state this in the audit trail.

Item No.	Classification: Open	Date: 22 October 2015	Meeting Name: Scrutiny
Report title:		Southwark's Local Offer – a presentation	
Ward(s) or groups affected:		All	
From:		Merril Haeusler, Director of Education	

Purpose:

1. To provide Scrutiny Committee with a presentation on Southwark's Local Offer, the provision of Information, advice and Guidance to parents and young people which includes a report showing statistics of how many people are using the local offer website, and tracking through

Background:

2. The Southwark Information and Advice team provides a range of services supporting parents and young people as well as developing, coordinating content and updating the Local Offer.
3. The Local Offer is a statutory requirement of the Children and Families Act 2014.
4. Southwark's Local Offer provides information about the services and opportunities available locally to children, young people and families. The service is primarily for those with SEND aged 0-25.
5. There are more than 100 statutory items that must be included in the offer.
6. Southwark's offer includes ideas and feedback taken from consultation with several hundred of parents and young people during the design phase.
7. This presentation and report provides an overview of the services currently provided, usage to date and details of future planned activities.

Background Papers	Held At	Contact
Local Offer documentation and web information	Tooley St	Cara Jones Information, Advice and support Manager Ext 55256

APPENDICES

No.	Title
Appendix 1	Presentation template on Southwark information, advice and support service and the local offer statistical information.

AUDIT TRAIL

This section must be included in all reports.

Lead Officer	Merril Haeusler, Director of Education	
Report Author	Cara Jones	
Version	Draft	
Dated	1 October 2015	
Key Decision?	No	
CONSULTATION WITH OTHER OFFICERS / DIRECTORATES / CABINET MEMBER		
Officer Title	Comments Sought	Comments Included
Director of Legal Services	No	No
Strategic Director of Finance and Corporate Services	No	No
List other officers here		
Cabinet Member	Yes/No	Yes/No
Date final report sent to Constitutional Team/Community Council/Scrutiny Team	12 October 2015	

Note: Consultation with other officers

If you have not consulted, or sought comments from the director of legal services or the strategic director of finance and corporate services, you must state this in the audit trail.

Southwark IAS and the Local Offer



Overview

- A look at our population
- Short overview of Education Services
- Short overview of changes in SEND 2014
- Southwark SIAS: What we do
- Southwark Local Offer and Youth Offer



Children and Young people in our borough



Education Services

1. Pupil Access (including admissions, awards and benefits, travel assistance and SIAS)
2. SEN Team (including autism, VI, HI, EHC and statement team)
3. Youth Service
4. School Standards Team
5. Secondary FE, Employment and Inclusion
6. Early Help Team



Changes to SEND 2014-15

- Continuation to 25 for statemented pupils (was previously 19)
- Personal budgets for young people and families
- Statements transferring to EHC plans
- The Local Offer
- Parent Partnership services changing to SIAS



Southwark IAS



Southwark IAS

160 Tooley Street
London, SE1 2TZ

☎ 0207 525 3104

✉ sias@southwark.gov.uk

🌐 www.localoffer.southwark.gov.uk

🐦 @localofferswk

We are funded by Southwark Council and operate as an impartial and independent service.



Southwark Information Advice and Support Team

We provide children, young people and parents with information and advice on services relating to special educational needs and disabilities. This includes:

- Advice for 0 to 25 year olds around education, health and social care
- Individual casework and representation for those who need it
- Help when things go wrong
- Drop in sessions at Sunshine House and Peckham Library (on the ground floor)
- Training, events and courses for children, young people and parents
- Signposting to other services via the local offer
- Working in partnership with local representative groups

Please contact us for more information.



www.localoffer.southwark.gov.uk

Casework service

Specialist casework service

58 Meetings were attended with parents and young people including TAC meetings, appointments at Tooley Street, Social Care meetings, informal mediation sessions

3000 incoming and outgoing telephone calls taken at Tooley Street office. 83% of incoming calls were answered first time.

Triage service

In September 14 we implemented a system that we designed and developed after winning a national bid with the Council for Disabled Children to think about the delivery of Independent Support (IPS). This **unique system** is designed to welcome each new family into the council system and for us to assess the type and level of support that all families require developing a personalised approach to support our most vulnerable families.

61 new families entered the council system this quarter and **19** attended their triage appointment.

378 Parents, young people and staff attended events, training and seminars organised or presented by SIAS

In the autumn term we held information sessions at the **Maudsley** for staff, Southwark Sickle Cell Family Day, Governor training, CAMHS @ Sunshine House for staff, Co-design workshop, **6 week Cygnet course for parents**, local offer launch, Inset at Summerhouse PRU, Transition team meeting, **starting primary school event**, **starting secondary school event**, preparing for adulthood, specialist family focus team meeting.

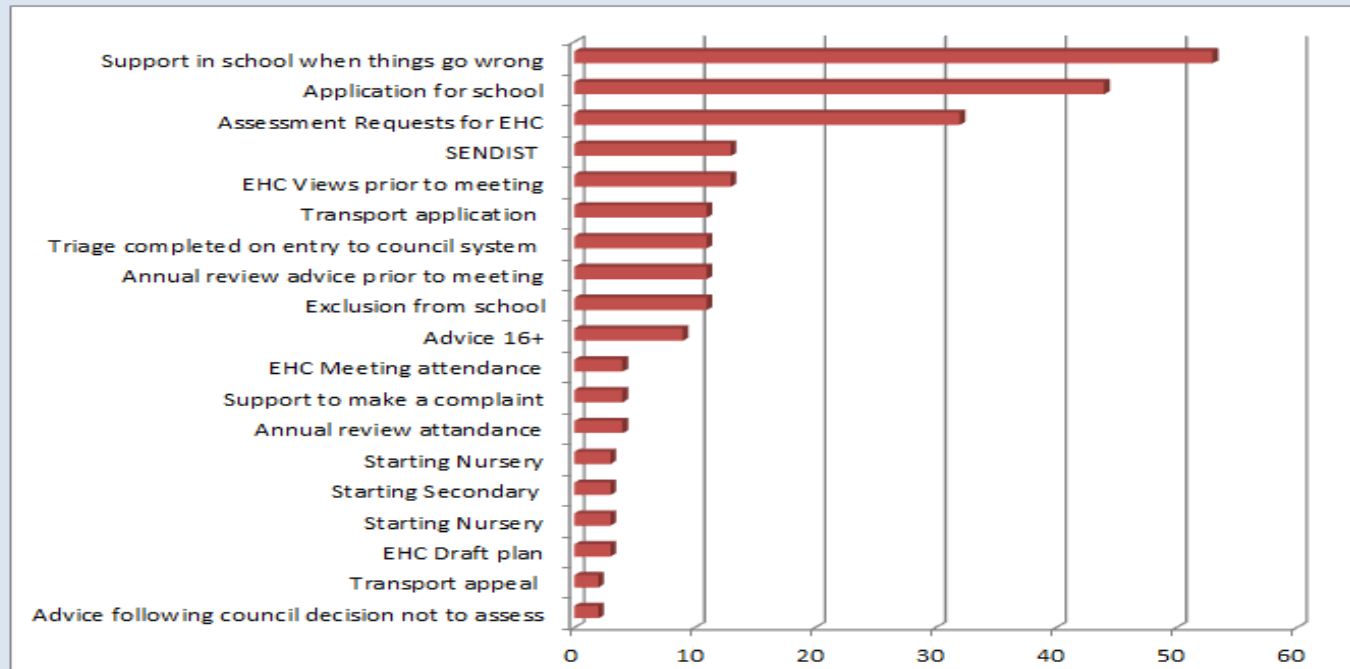
Sessions for parents held at the following schools; Southwark Park Primary School, Townsend Primary School, Charles Dickens Primary School, Heber Primary School, St Peters Walworth Primary School, St Mary **Maddalene** Primary School, St James The Great Primary School, St Josephs Borough Primary School, **Ilford** Primary School, Peter Hills Primary School, Camelot Primary School, Alfred Salter Primary School, Goodrich Community, Little Saints, Rotherhithe Primary School, **Kintore Way**



Drop In Service

Performance Information advice and support

273 parents and young people accessed our **drop in services** at Sunshine House and Peckham Service Point and received specialist casework support in the following areas;



The Local Offer



LOCAL OFFER
LONDON BOROUGH OF SOUTHWARK

Southwark's Local Offer provides information about the services and opportunities available locally to children, young people and their families.

Please visit us at www.localoffer.southwark.gov.uk or contact Southwark IAS if you prefer to speak to one of the team.

☎ 0207 525 3104
✉ localoffer@southwark.gov.uk

Southwark Council

What the local offer can support you with:

- Education
- Health and wellbeing
- Care
- Education, health and care plan
- Growing up
- Transport
- Employment
- Training, drop ins and events
- Leisure
- Housing
- Information, advice and support
- Have your say

www.localoffer.southwark.gov.uk

www.localoffer.southwark.gov.uk



The Local Offer

- The local offer puts in one place everything parents and young people or professionals might need to access.
- It includes free services, commissioned services and services families can buy.
- Feedback and interaction with families and young people helps the council to decide what families want and need to inform commissioning
- Updated weekly, the offer provides a comprehensive platform to ensure all parents, young people and professionals have instant and equal access to all services



Highlight on have your say....

Have your Say

- NEW Feedback and comments on offer (informing commissioning and development of offer)
- NEW Forums – bringing together all forums with incentives for young people and parents to join in
- NEW Comprehensive complaints information across all services.
- NEW Consultation – includes outcomes of past consultation (you said/we did) and new consultations.



The screenshot displays a webpage layout with several service categories, each accompanied by a red speech bubble icon:

- Coming Soon**: We have now introduced a coming soon page to ou...
- Comments on - The Local Offer**: These are general comments/compliments and Comp...
- Forums**: Forums provide a great opportunity to influence...
- Get yourself on the Local Offer**: If you run or are part of a service that you fe...
- Local Offer Consultation**: This page contains information on who South...
- Other Services Complaints**: Health Watch Southwark Welcome to your local h...
- Schools - Compliments and Complaints**: Southwark Council are not responsible for inv...

A red 'SHARE' button is located at the bottom of the page.



Highlight on training and drop ins

Training, Drop ins and Events

- By request of parents and young people
- NEW Co-ordination of parenting courses
- NEW Comprehensive list of drop ins
- NEW Co-ordinated training/events information across council and commissioned services
- What's new this month.....



Conferences and Events

Southwark Autism Strategy - We need your help! ...



Drop Ins

This section shows a range of services that off...



Parenting Programmes

In this section you can find a list of parentin...



Training, Workshops and Personal Development

This section provides a list of services and pr...



Whats New to the Localoffer this Month

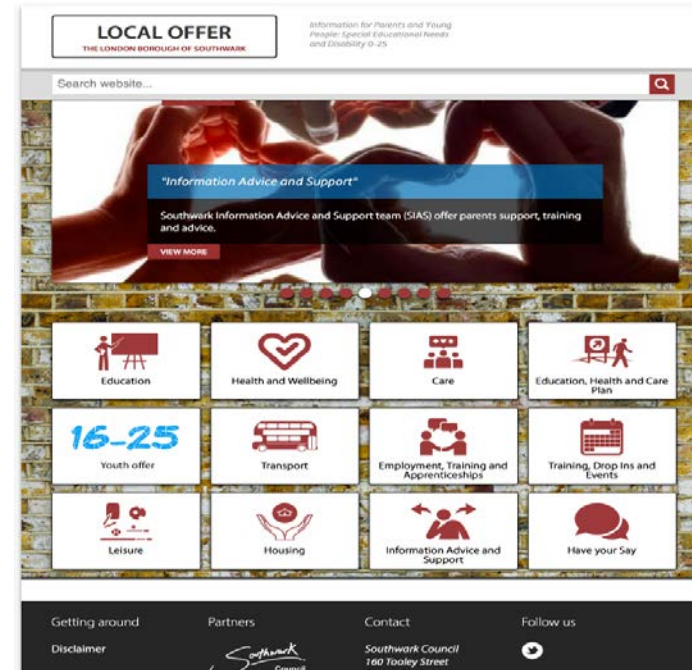
What's new to Southwark's Local Offer this mont...

SHARE



NEW Youth Offer Launch Nov 5th

- By request of young people
- Currently being developed in partnership with young people
- Consultation completed at various events and schools

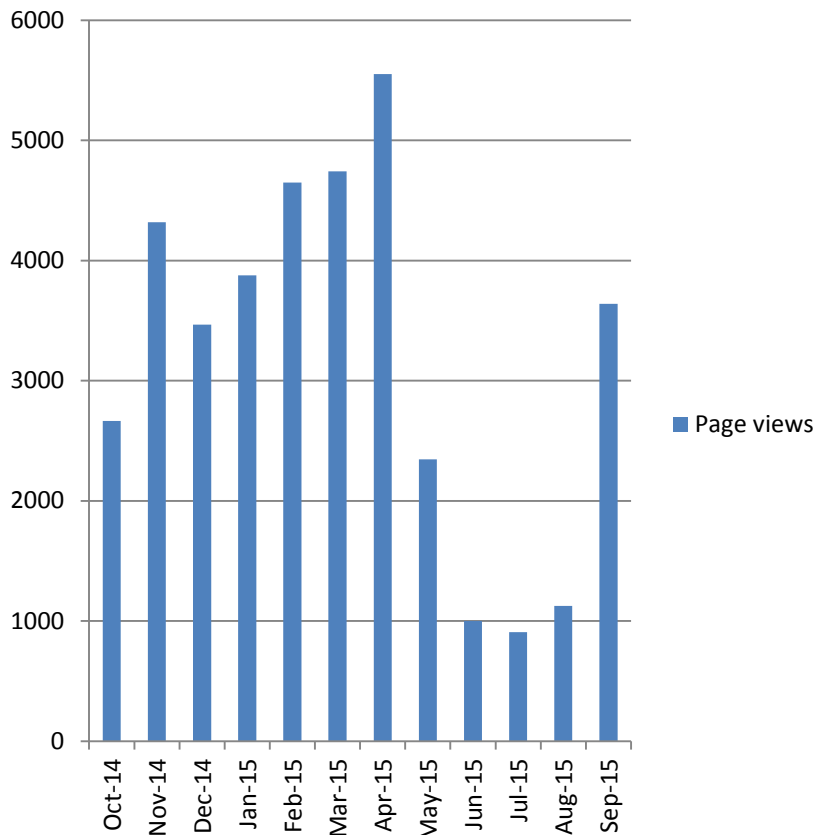


Youth Offer Design

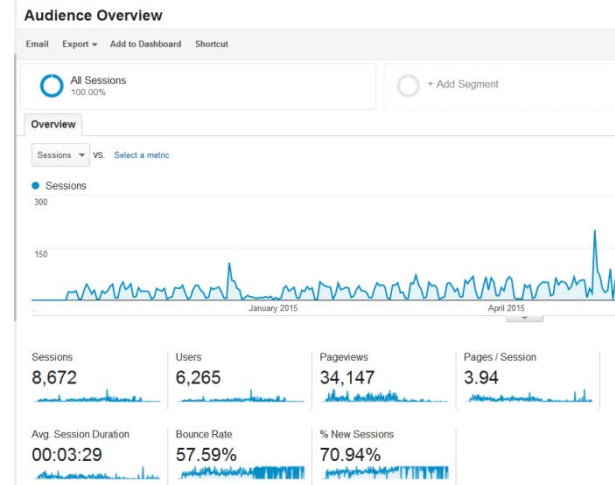


Local Offer Analytics

Page views

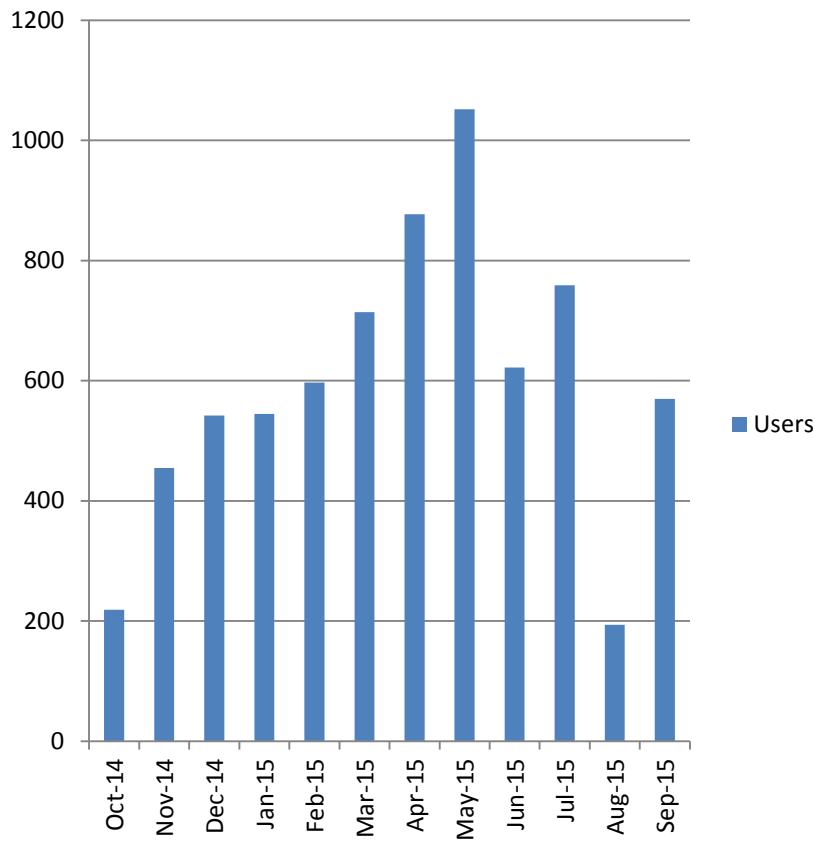


- Google analytics provides management information on how many pages of the local offer have been looked at
- In the first year the total number of page viewed is **39,886**

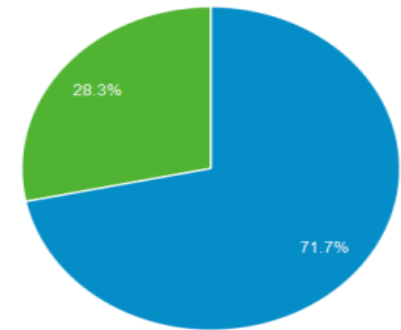


Returning users and new users

Users



■ New Visitor ■ Returning Visitor



Most searched items on the local offer...

From the search function on offer.....

1. Education
2. Education Health and Care Plans
3. Information, Advice and Support
4. Training and Drop Ins
5. Leisure
6. Employment
7. Health and well being
8. Care



And from social media links.....

1. Support Groups for parents
2. SALT Chatter-time drop in
3. Specialist Services Offered by the council
4. Early Help Service
5. Early Years autism support team
6. Transfer from statement to EHC
7. Afterschool Clubs
8. Requesting an EHC Plan



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**EDUCATION & CHILDREN'S SERVICES
MUNICIPAL YEAR 2015-16**

AGENDA DISTRIBUTION LIST (OPEN)

NOTE: Original held by Scrutiny Team; all amendments/queries to Julie Timbrell Tel: 020 7525 0514

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